



This Guarantee is issued to and for the benefit of:

Mr & Mrs('you') on the 00<sup>th</sup> day

by 'Centric Wall Coatings Limited

Regarding the surface preparation and application (together the "Works")  
of a Textured Wall Coating Product ("Product") under its contract number

CHI 1349801 For £0000 ('the price')

At ('the premises')

Where by 'Centric' guarantees to You that Product applied on the surfaces ('the Surfaces') at the Premises; (a) will not flake, chip or peel for a period of 15 years from the date hereof subject to the following terms and conditions: -

1. You shall report all immediate patent or obvious defects in the Product or the manner in which it has been applied by 4.00 p.m. (GMT) on the fifth working day after the Works have been completed by 'Centric' In default 'Centric' shall not be liable for such defects at all.
2. In addition to its statutory obligations but subject to the exclusions stated in this guarantee 'Centric' will repair or rectify any defect in its workmanship or the Product for an initial period of 180 calendar months from the date of completion of the works free of charge, provided that:
  - (a) You have made all payments due concerning the Price
  - (b) You are not in arrears with any loan agreement entered into by you regarding the purchase by you of the Product.
  - (c) You supply written notice of any defect to 'Centric' office and addressed to the Service Department promptly upon the appearance of such defect.
3. No guarantee hereunder applies to or covers the product or the Works or any alleged defect therein where or to the extent that the Product:
  - (a) Has been applied to garages, outbuildings, porch interiors, garden walls, sills, mullions and features, chimneys, gutters, pipes, fascias, soffits, eaves, plinths, cables, metal surfaces, bitumastic coated surfaces, red oxide coated surfaces, galvanized surfaces or wood or painted wooden surfaces, glass glazed surfaces or any plastic or UPVC surfaces
  - (b) is subject to efflorescence
  - (c) is subject to mechanical or physical disturbance (which is unconnected with the Works (or)
  - (d) is subject to the effects of heave slips subsidence or settlement of the Surfaces or the Premises under or around the surfaces or the effects of excessive thermal movement of the Surfaces of the Premises.
  - (e) is subject to the effects of any defect in the design materials construction of the Surfaces or the Premises and all liability on 'Centric' for any damage to or defect in the product arising from such causes is hereby excluded.
4. By the nature of the Product, discoloration, staining or surface moss or algae growth may occur following completion Of the Works which are not covered by this guarantee and for which 'Centric' shall not in any event be liable.
5. 'Centric' shall not be liable under the guarantees provided in this document for any condensation or rising damp in walls or structures where there is no damp-proof course, where the existing damp proof course has failed (either before or after the works are affected) for any reason unconnected with the Works or the Product or where damp is caused by any defect in the design or construction or of materials used in the Surfaces or the Premises.
6. 'Centric' shall further also not be liable at all under the guarantees provided in this document for any defect in the Product if it has been over painted, over coated or treated with any substances other than a product duly authorized and approved by 'Centric'.
7. The guarantee given under the terms hereof and the rights to renew such guarantees are transferable to new owners or Occupiers of the Premises provided that You give 'Centric' not less than 1 calendar month's notice in writing of the proposed transfer and subject always to 'Centric' prior written consent and compliance by You with all provisions hereof.
8. Where repair to or replacement of any part of the Product or the Works may be required under this guarantee 'Centric' may In its discretion repair or replace only that part which is affected or defective and shall not be liable to replace other parts Of the Works, despite differences in the ageing, weathering and appearance.
9. Despite any clause herein, nothing herein shall be construed as excluding any of your statutory rights if such exclusion is prohibited.

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Signed on behalf of 'Centric Wall Coatings Ltd'